

Technical Note - TN1012

Music Ace v3.1.3 CDROM problem on iMacs

Scope

This technical note applies to v3.1.3 Music Ace CDROMs used on iMac computers.

Overview

When inserting a Music Ace v3.1.3 CDROM on an iMac computer the CDROM spins in the iMac CD drive and is then ejected.

Discussion

There was a small manufacturing run of Music Ace v3.1.3 CDROMs that cannot be read correctly on some iMac computers.

Procedure

If you have received one of the CDROMs from this manufacturing batch, please call 800-474-0903 x2926 to have a replacement CDROM shipped to you.