

Technical Note - TN1019w

Solving the OLEACC.DLL Problem

Scope

This technical note applies to v3.0, v3.1, v3.1.3 and v4.0 Music Ace products running on Windows XP or Windows Vista.

Overview

When attempting to install a Music Ace product you may receive an error message similar to the following:


Procedure entry point AccessibleObjectFromPoint could not be located in dynamic link library OLEACC.DLL

This error message results from a version of oleacc.dll on the Music Ace CDROM which is not compatible with the Active Accessibility Core Component Library on some newer Windows XP and Vista systems.

Procedure:

Note 1: You must be logged into Windows as an administrative user to install your Music Ace product.

Note 2: The following instructions assume that your Music Ace product is Music Ace Deluxe. If you are installing a different Music Ace product you will need to substitute the corresponding product name in the directory paths below.

1. Insert the Music Ace product CDROM into your CDROM drive. If a menu appears with buttons for **Setup Music Ace Deluxe** and **Cancel**, click the **Cancel** button.
2. Open Windows Explorer. You can do this by simultaneously pressing the “Windows” key and the “E” key on your keyboard. The “Windows” key is the key with the Windows logo  on it, and is normally located on the lower-left of the keyboard.
3. Create a new folder on your C: drive called “New Folder”. Under “My Computer”, select the C: drive by clicking on “C:”, normally labeled Local Disk (C:). Click on the **File** menu item at the top-left of the window, and then select **New** from the menu that appears. Then select **Folder**. This will create a new folder called “**New Folder**”. Press enter to finish creating the new folder.
4. Copy the entire contents of the Music Ace CDROM to this new folder. Right-click on the icon for your CDROM labeled “**Music Ace Deluxe**” and drag it across the window to the directory called “New Folder”. From the menu that appears, select “**Copy Here**”. It will take several minutes to copy the contents of the Music Ace Deluxe CDROM to the “New Folder”.
5. Now delete the file located at **C:\New Folder\MADeluxe\autorun\oleacc.dll**. Right click on **oleacc.dll** and select **Delete** from the menu that appears. Answer **Yes** to the confirmation box that appears

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6. Install the Music Ace product by running the **setup.exe** installation program located at **C:\New Folder\MADeluxe\setup.exe**.
7. Your Music Ace product should now install successfully.
8. Delete the “**New Folder**” that you created in step 2. Right click on the “**New Folder**” icon and select **Delete** from the menu that appears. Answer **Yes** to the confirmation box that appears.